

Blessing House Community Engagement Plan

The purpose of this plan is to facilitate communication between the residential facility of Blessing House and community members/agencies.

Blessing House, a Children's Crisis Care facility, is located in Sheffield Township of Lorain County. Children placed at Blessing House are between the ages of birth and 12 years old.

- Children often go for a walk in the neighborhood and are transported by the means appropriate for their age which includes strollers and wagons. No bikes are permitted to be used off of Blessing House property. Staff meets the required ratio when children are off site.
- School aged children are transported to and from their home school so that attendance is maintained during their stay at Blessing House. Transport generally happens by means of vans owned and maintained by Blessing House.
- Children who have appointments (medical, dental, counseling, etc) are transported by means of vans owned and maintained by Blessing House.
- Periodically children are taken on field trips so as to enrich their experiences. Transport generally happens by means of vans owned and maintained by Blessing House. Staffing is at appropriate ratios (or exceeds those ratios).

Parents/guardians of children residing at Blessing House are encouraged to visit the children at the Blessing House facility during specified hours. (9am-12pm and 3:30 pm-5pm)

A complaint, concern or request for information may be made in writing or by phone to the following Blessing House management staff:

Blessing House
5440 Grove Avenue
Lorain, Ohio 44055
Main Office Phone Number: (440) 240-1851
Contact Person: Sister Mary Berigan, Administrator
Contact Phone Number:
Email Address: mberigan@hotmail.com
Contact Person: , Program Director
Contact Phone Number:
Email Address:

If a complaint, concern or request for information is made to any Blessing House staff that is not a contact person listed above; the staff has been instructed to take the contact information from anyone in the community who calls. If the call requires an immediate response, staff will contact the on call person or the Director the same day. The on call person or the Director will contact the community member the same day for all emergency situations or legal matters. If the complaint,

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concern or request for information does not require an immediate response, then the community member will be contacted within 2 business days.

A follow-up written response to a complaint, concern or request for information shall be provided within ten business days of the receipt of the information.

A copy of Blessing House's Community Engagement Plan will be provided upon request to any individual. Additionally, a copy of the Community Engagement Plan will be posted on the agency's website at <http://blessinghouse.org/>.

For general questions or placement inquiries, please contact Blessing House at (440) 240-1851 or at info@blessinghouse.org.